1) The quality of conversation depends more on ....
(a) the quality of the listening than the quality of the speaking,
(b) the quality of the speaking than the quality of listening.
(c) The quality of understanding the speakers of each other.
(d) The time of the conversation.

2) The ability to punish others is :-
(a) Reward Power. (b) Coercive Power.
(c) Referent Power. (d) Expert Power.

3) When you make a presentation, you should ....
(a) Define you objective. (b) Construct a message.
(c) Put it on Cards. (d) All of the above.

(4) The rank we grant to another person in relation to us is........
(a) Power. (b) Role.
(c) Status. (d) Liking.

(5)When you are in a conversation with someone, you should ....
(a) Search for the area of common understanding.
(b) Show yourself.
(c) Interrupt the speaker.
(d) Not show interest to the speaker words.

Answers

1) (a).
2) (b).
3) (d).
4) (c).
5) (a).